

Shane Mitchell

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EDUCATION AND CERTIFICATIONS

Google UX Design Professional Certificate

Oct. 2023 - May 2025

Associate of Science, Web Design

Aug. 2022 - Expected 2025

Associate of Arts, Liberal Studies

Aug. 2022 - Jan. 2023

Saddleback College

Mission Viejo, CA

UCI Coding Bootcamp Certificate

Mar. 2020 - May 2020

Bachelor of Art, Double Major: Cinema and Television Arts and American Studies

Aug. 2013 - May 2016

California State University Fullerton

Fullerton, CA

SKILLS, TOOLS, AND INTERESTS

- **Skills:** User-Centered Design; Graphic Design; Prototyping and Wireframing; User Research; Usability Testing; Information Architecture; Excellent Communication; Collaboration; Empathy;
- **Tools:** Figma; HTML + CSS; Javascript; Photoshop; Premier Pro; Bridge; Dropbox; Google Sheets
- **Interests:** Sewing; Photography; Film; Weightlifting; Traveling; Reading;

PROJECTS

▪ **UX/UI Design/UX Research**

August 2024 - October 2024

Nature's Nook | [Case Study](#) | [Prototype](#)

A fully responsive website design for an outdoor retail business. Focuses on easy navigation and quick checkout process. Made as part of the Google UX Design Professional Certificate program. Performed wireframing, prototyping, mockups, usability studies, iterating on designs based on user feedback, and more.

▪ **UX/UI Design/UX Research**

March 2024 - July 2024

The Downtown Museum | [Case Study](#) | [Prototype](#)

An app design for a museum that puts the focus on allowing the user to find information about the museum and book their tickets quickly and easily. Made as part of the Google UX Design Professional Certificate program. Performed UX research, wireframing, prototyping, mockups, usability studies, iterating on designs based on user feedback, and more.

WORK EXPERIENCE

Orange County Realtors

July 2017 – Aug. 2022

Member Services Representative

Laguna Hills, CA

- Translated insights from member interactions into identifiable pain points and opportunities for improved member experiences, contributing to more member-centered problem solutions.
- Collaborate with teams across departments to relay member feedback and ensure efficient, quality problem solving.
- Managed and maintained digital file archives for tens of thousands of member's documents, ensuring accuracy, organization, and quick retrieval across departments..